

Accounts & Fees Guide

PERSONAL ACCOUNTS

CHEQUING ACCOUNTS †

NO FEE

- No monthly fee
- No minimum balance required

Available for all chequing account holders (including students and youth)

Free cheque and debit card transactions

Free deposits and preauthorized payments

Free access to telephone, online and mobile banking

Free remote deposit of cheques through Deposit Anywhere™

Free Credit Union ATM withdrawals and deposits at Acculink

ATMs across Canada

Free online bill payments

Free E-statements with cheque images

Free Interac e-Transfers

PAY AS YOU GO

Electronic Debit Transactions * \$0.65 Paper Debit Transactions ** \$1.00

The above service charges are waived if minimum monthly balance is greater than \$2000

US MAXIMIZER ACCOUNT

Electronic Debit Transactions * \$0.65
Paper Debit Transactions ** \$1.00
No ATM or Interac direct payment access

SAVINGS ACCOUNTS +

PLAN 24 SAVINGS®

Electronic Debit Transactions * \$0.65 Paper Debit Transactions ** \$1.00

INVESTMENT SAVINGS ACCOUNT

Provides you with all the flexibility of a savings account but lets you earn a higher rate of interest. Interest rate calculated on minimum daily balance and credited monthly.

One free debit transaction per month
Additional transactions \$5.00
No fees for deposits

The following applies to all personal accounts
Interac e-Transfers FREE
E-Statements FREE
Paper Statement Fee \$3.00
International ATM - CIRRUS® Network ***\$4.00
Canadian ATM - INTERAC® Network ***\$2.50
In Branch bill payments \$2.00

BUSINESS ACCOUNTS AND PACKAGES

PAY AS YOU GO BUSINESS CHEQUING ACCOUNT †

Monthly Maintenance Fee \$6.00
Debit Transactions (electronic */paper **) \$0.90
In-Branch Deposits \$0.90

Free ATM deposits & Remote Deposit Capture

BUSINESS ENTERPRISE PACKAGES +

Business Enterprise 1 \$15/month

Includes 20 transactions per month

Business Enterprise 2 \$25/month

Includes 40 transactions per month

Business Enterprise 3 \$45/month

Includes 80 transactions per month

Additional transactions subject to Pay As You Go fees

NON-PROFIT CHEQUING ACCOUNT †

Available for Non-profit Organizations/Associations

Monthly Maintenance Fee \$5.00

Includes unlimited debit and credit transactions**

The above fee is waived if minimum monthly balance is greater than \$5000

US PCA ACCOUNT †

Monthly Maintenance Fee \$6.00
Debit Transactions (electronic*/paper**) \$0.90
No ATM or Interac direct payment access

SAVINGS ACCOUNTS +

PLAN 24 SAVINGS®

Debit Transactions (electronic*/paper**) \$0.90

INVESTMENT SAVINGS ACCOUNT

Provides you with all the flexibility of a savings account but lets you earn a higher rate of interest. Interest rate calculated on minimum daily balance and credited monthly.

One free debit transaction per month
Additional transactions \$5.00
No fees for deposits

The following applies to all business accounts and account packages
Paper or E-Statement FREE
Interac e-Transfers \$1.50
International ATM - CIRRUS® Network ***\$4.00
Canadian ATM - INTERAC® Network ***\$2.50
In Branch bill payments \$2.00

Service Fees



Miscellaneous Fees	
Balance of Accounts Letter	\$20.00
Bank Confirmation (Business/Organization accounts)	\$25.00
Cheques/Electronic/Loan Payment Returned N.S.F.	\$45.00
Closing Account Fee (Within 90 Days of Opening)	\$20.00
Coin Deposit Fee	1.5% of deposit
Collection Item: received	\$20.00
Copy of Imaged Item	\$1.00
Counter Cheques (Chequing Accounts)	\$1.00
Online International Transfer Outgoing Fee	\$14.95
Draft - U.S./Foreign Currency	\$10.00
Duplicate Account Statement	\$6.50
e-Transfer Fee (Business/Organization only)	\$1.50
Flash card de-activation	\$15.00
Inactive Account Administration	\$20.00
Ineligible Items Deposited in ATM/Night Deposit	\$5.00
Inter-Account Telephone Transfers	\$5.00
Interest Paid /Verification Letters	\$15.00
Items Sent on Collection/Cash Letter (\$20 plus \$35 Courier fee)	\$55.00
Late Confirmation of Enrollment	\$30.00
Loan Deferral (Personal Only)	\$30.00
Manual Line of Credit Transfer	\$5.00
Post Dated Cheques held (per cheque)	\$5.00
Replace Lost Cards (3rd & Subsequent)	\$20.00
Returned Items	\$7.00
Transfer Balance of Personal Account to Another Institution	\$20.00
Bill Payments	
Error Adjustment Fee	up to \$25.00
Over Counter	\$2.00
Through NON-TCU ATM	\$5.00
Cheques	
Personalized	at cost
Certified Cheque/Official Draft	\$7.50
Travellers Cheques	1% of Purchase
U.S. Cheque on Canadian Account	\$15.00
Improperly Encoded	
Cheques	\$5.00
Pre-Authorized Debits	\$5.00
Night Depository Charges ††	
Annual Fee	\$40.00
† Service charges are deducted on the last da	ov of the month

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††	Taxes will be added
*	Electronic debit items include: Credit Union ATM Network,
	Pre-authorized Debits, Direct Payment of Bills,
	Interac Direct Payment, Automatic Transfers, TeleService &
	Internet Banking Transfers and Bill Payments
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^{**} Paper debit transactions include: Cheques and Debits

*** Charged at time of transaction

financial group		
Overdraft Charges		
Any Cheque Creating Unauthorized Overdraft	\$5.00	
Personal Preauthorized Overdraft Protection Fee (if used)	\$3.00/mth	
Personal Temporary Overdraft Protection	\$20.00	
Transfer by Credit Union to Cover Overdraft	\$5.00	
Pre-Authorized Payments (Business/Organization)		
Set Up	\$100.00	
Credits/Debits (0-29)	\$12.00	
Credits/Debits (30-49)	\$18.00	
Credits/Debits (50-99)	\$30.00	
Credits/Debits (100-199)	\$72.00	
Credits/Debits (200-299)	\$150.00	
Credits/Debits (300+)	\$180.00	
Recall/Trace Requests	at cost	
Registered Plans		
Transfer to Another Institution	\$50.00	
Transfer or Withdrawal within One Year of Deposit	\$100.00	
Close in 1st Year (RRSP/RRIF/RESP)	\$100.00	
RRIF Unscheduled Payments (2nd & Subsequent)	\$50.00	
RRSP Withdrawal (2nd & Subsequent)	\$50.00	
Duplicate Tax Slip	\$10.00	
Safety Deposit Box Rental (Annual Fee)††		
1 1/2" X 5"	\$40.00	
2 1/2" X 5"	\$55.00	
2 1/2" X 10"	\$85.00	
5" X 10"	\$150.00	
10" X 10"	\$250.00	
10" X 15"	\$275.00	
Search Fees††		
ATM/POS Trace	\$10.00	
Search of Records: Min. Charge	\$15.00	
Search of Records: Per Hour	\$30.00	
Stop Payments		
Complete Information	\$15.00	
Incomplete Information	\$20.00	
U.S./Foreign Currency Draft	\$40.00	
Recurring (Complete Information)	\$20.00	
Wire Transfers		
To/From a Credit Union	\$10.00	
To/From a Bank (within Canada)	\$20.00	
To/From a International Financial Institution	\$40.00	
Wire Trace due to Member Incorrect Information	\$15.00 +	
	\$25.00 -	
	\$150.00 trace cost	